

Prem Jadhwani CISSP, CISM, GIAC GSLC Sr. Solutions Architect, GTSI Corp.

Prem.Jadhwani@GTSI.com

Ph.: 703-554-3827

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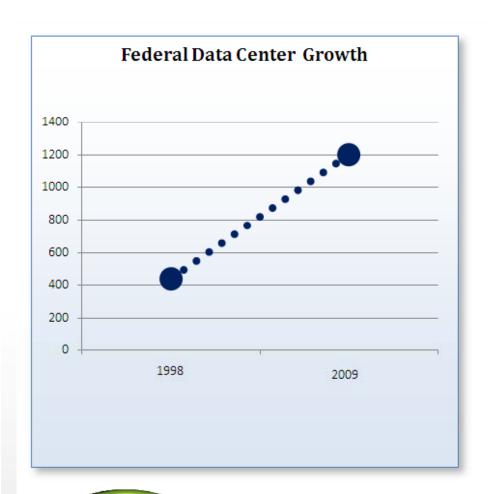


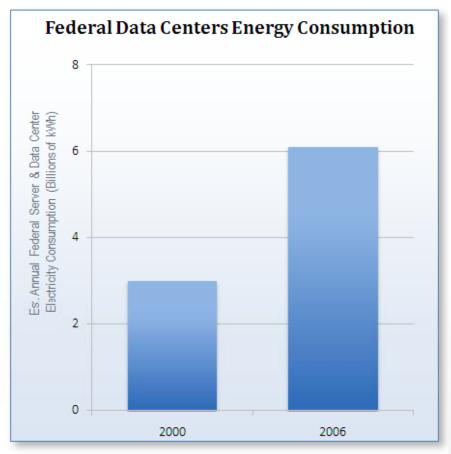
## **Agenda**

- Why Data Center Consolidation ?
- **Data Center consolidation recommendations**
- Choosing appropriate assessments, tools & technologies for data center consolidation planning
- **Best Practices in Data Center Consolidation**



## Why Data Center Consolidation?





SOURCE: Report to Congress on Server and Data Center Energy Efficiency Public Law 109-431, U.S.
Environmental Protection Agency ENERGY STAR Program, August 2, 2007

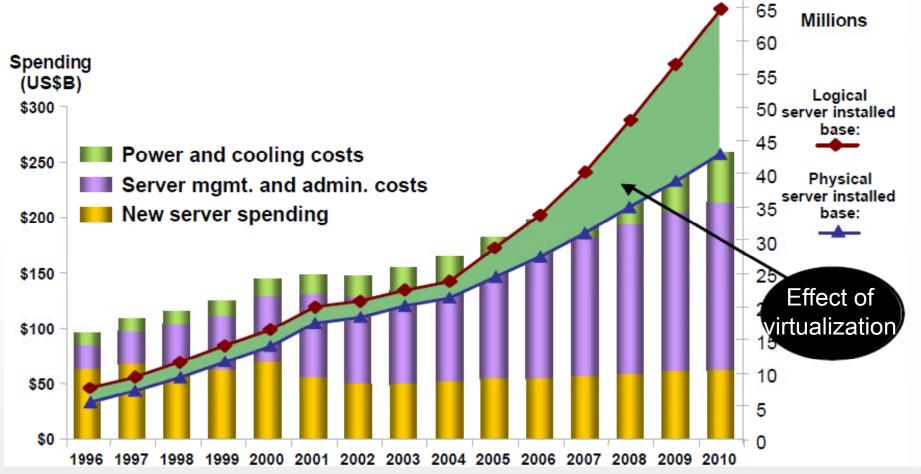
- Consolidate 1100+ data centers
- Reduce energy consumption
- Reduce the costs of hardware, software, and operations





#### **Data center economics**

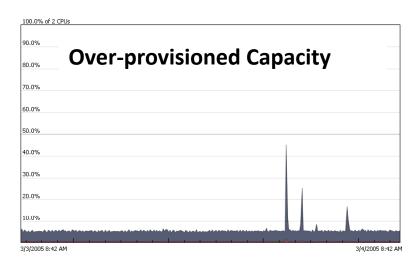
Infrastructure spending is flat, management costs are rising



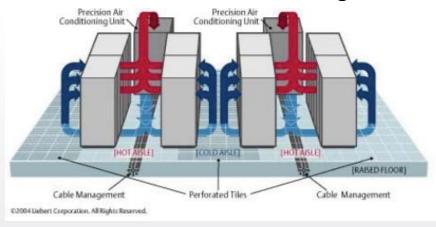
Source: IDC, "CIO Strategies to Build the Next Generation Data Center," Doc # DR2007 5VT, February 2007.



#### **Today's Data Center Model is Broken**



#### **Inefficient Datacenter Design**

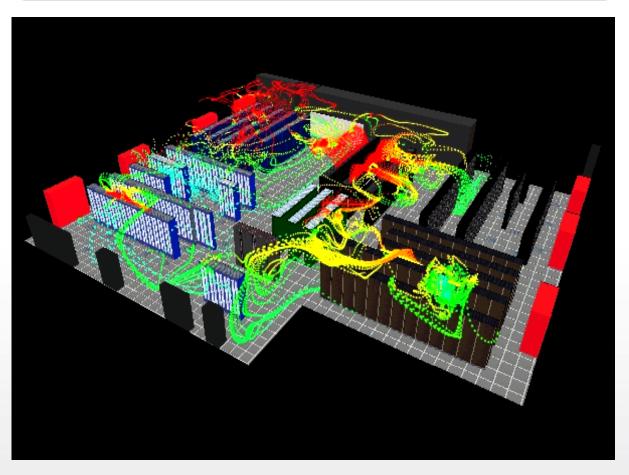


- Poor forecasting + low flexibility = excess capacity
- Typical datacenter: 3 years excess server capacity
- Servers consume >50% of average power when idle
- Datacenters are outdated and hugely inefficient
- Cooling servers often requires 2x the power consumed
- Servers DOUBLING every 5 years
- Network Devices DOUBLING every 2 years
- Terabytes of Storage DOUBLING every 1 year
- \$2 \$3 spend on management for every \$1 spend on hardware\*



#### Where Does the Power Go?

## Power Consumption in the Datacenter



Server/Storage	50%
Computer Rm. AC	34%
Conversion	7%
Network	7%
Lighting	2%

Compute resources and particularly servers are at the heart of a complex, evolving system!

Source: APC

#### **KEY CHALLENGES WITH TODAY'S DATA CENTER**

#### SERVER SPRAWL

 Outdated view of each server running each application leads to wasteful powering of servers only operating at 20% capacity. Energy wasted on spinning fans.

#### **INCREASED IT DENSITY**

 Average IT Rack Density has increased from 2-3kW per rack to over 10, with some racks reaching over 20kW, even over 30kW with Blade Servers

#### OUTDATED, WASTEFUL RAISED FLOOR COOLING METHODS

- Air Distribution Air Handling Fans are very power hungry and must move air great distances with outdated raised floor cooling
- Raised Floor cooling cannot effectively, efficiently handle today's IT Density
- Almost always not able to vary cooling intelligently with dynamic, changing heat-load.

#### WASTEFUL POWER INFRASTRUCTURE

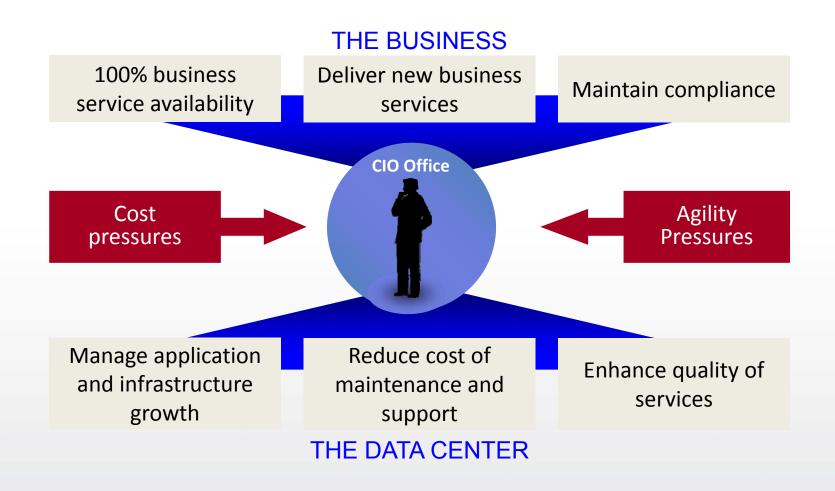
Oversized for growth plans, because often not modular, scalable

#### NO PROACTIVE MANAGEMENT OF ENERGY EFFICIENCY

 Tools exist today to monitor Electrical Efficiency of Data Centers, but most have not employed them. They're flying blind to how electrically efficient their data centers are operating.



## Data center priorities: reduce costs, increase agility



## **Data Center Consolidation Approach**

Phase 1

IT Asset Inventory Baseline Phase 2

Application Mapping & Quick Wins Phase 3

Analysis & Strategic Decisions Phase 4

Design & Transition Planning Phase 5

Consolidation & Optimization Execution

Phase 6

On-going Optimization Support

#### **ACTIVITIES**

- Create an inventory of HW/SW assets by data center
- Capture Baseline Metrics for utilization & energy for each data center
- Map Applications:
- √To Server/Mainframe
- √To Database/Platform
- ✓ App Dependencies
- ✓ App Security
- ✓App Usage & SLAs
- ✓ Segment Architecture
- Quick Wins

- Perform energy and cost evaluation of different approaches
- Identify the risks, alternatives, cost assumptions and business benefits
- Make strategic technology & consolidation investment decisions

- Design & test consolidation alternatives
- Develop transition plan for energy use optimization & data center consolidation
- Create project plan and WBS for the transition plan
- Execute virtualization, consolidation and migration plans
- Execute energy use optimization plans
- Measure and report on Utilization and Cost Savings Metrics
- Continue energy use optimization, virtualization and consolidation
- Continue on-going monitoring and reporting of Utilization and Cost Savings Metrics

#### **DELIVERABLES**



IT HW/SW Asset Inventory & Baseline Metrics



Application Mapping & Quick Wins



Consolidation Analysis & Strategic Investment Decisions on Standard Platforms and Services



Consolidation Design & Transition Plan



Consolidation
Execution &
Progress Reports



Semi-annual Metrics Reports



## **Key Activities**

#### **Agency-driven Activities**

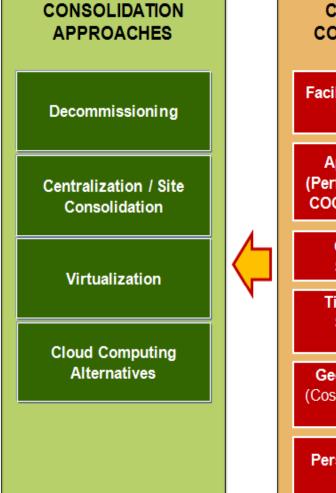
- Establish Data Center Baseline by Conducting Hardware and Software Inventory
- **Develop Agency Data Center Consolidation Plan and Schedule**
- Map, Analyze Systems and Make Strategic Long-term Investment Decisions
- Design, Implement and Test Agency-specific Consolidation Solutions
- Execute the Agency Data Center Consolidation Plan

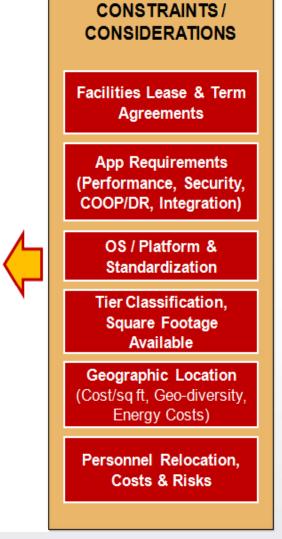
#### **OMB-driven Activities**

- Identify Strategic Goals & Define Government-wide Metrics and Target Objectives
- □ Collect Agency Data, Derive Criteria and Analytics for Utilization & Savings
- Analyze Critical Success Factors in all Four Key Impact Areas
- Based on Comparative Analysis Approve Agency Data Center Consolidation Plans

## **Consolidation Approaches**

#### **FOCUS AREAS Data Center Key Metric** Asset Average Server Servers & **Mainframes** Utilization (%) Storage Average Storage (physical & Utilization (%) network) Average Rack Racks **Utilization (%) Data Center** Total IT Floor Floor Space (sq ft) Space Energy **IT Energy** Efficiency (PUE Efficiency and kW)







## **Key Impact Areas**

**Operations** 

Qο

Management

Data Center Network (Not Included in Analysis)

Local Area Networks

Virtual Private Networks

Wide Area Networks



**Data Center IT Software Assets** 

#### **Middleware**

- » Database Servers
- » Web Servers
- » Application Servers
- » Message Queues
- » Directory Services
- » Other Middleware

Applications,
Platforms, Services

**VMs** 

**Data Center Hardware Assets** 

Physical Storage / Network Storage

**Special Purpose Hardware** 

**Physical Servers / Mainframes** 

Switches, Routers, Firewalls

**High Speed Local Networks** 

Racks, Shelving and Cable Plant

Data Center IT Facilities and Energy

HVAC /
Cooling and
Energy
Consumption

Power Management & Distribution

Power Source & Alternative Power Supplies

Data Center IT
Geographic
Location & Real
Estate

Building Leases, Available Floor Space

Geographic Location of Data Centers



## **Implementation Plan**

Approach	Description	Potential Benefits	Rationale
Decommission	Turn off servers that are not being used or used in- frequently (e.g. dedicated development environments)	<ul><li>Cost Savings</li><li>Energy Efficiency</li><li>Frees Floor / Rack Space</li></ul>	As many as 10-15% of servers may be inactive but still powered on in data centers*
Centralization <i>I</i> Site Consolidation	Move servers/storage to a few selected data centers Consolidate small data centers to larger target centers	<ul> <li>Floor Space Cost Savings</li> <li>Operational Cost Savings</li> <li>Increase Rack Utilization</li> <li>Energy Efficiency</li> </ul>	Approximately 430 Government data centers are categorized as "closets" or small sized data centers (less than 1,000)**
Virtualization	Consolidate several servers onto a single server through virtualization of the OS/Platform	<ul> <li>Floor Space Cost Savings</li> <li>Increase Rack Utilization</li> <li>Increase Server Utilization</li> <li>Energy Efficiency</li> </ul>	Server Utilization is approximately 21% Government wide**
Cloud Computing Alternatives  * McKinsey Report: Revolution.	Move application functions to standard, vendor supported enterprise platforms or services izing Data Center Efficiency, July 2008	<ul> <li>Floor Space Cost Savings</li> <li>Energy Efficiency</li> <li>Operational Cost Savings</li> <li>Cap Ex Cost Savings HW/SW</li> <li>Reduced SW Maintenance</li> <li>Improved Service Delivery</li> </ul>	Reduce Operational Risk, lower TCO and TCSD     Approximately 40% of Civilian Agency Systems are low-impact FISMA security, and therefore may be low-risk candidates for Cloud Computing solutions
** OMB BDR 09-41 Data Analy			. •

#### **Phase 1: IT Asset Inventory Baseline**

#### IT Software Assets & Utilization

- ✓ Software Asset Management & DSL
- ✓ Release Management & SDLC
- √ Service, Application Mapping to Segment

**Architectures and Enterprise Platforms** 

- √SOE = SOA + Virtualized Infrastructure
- √ Categorized Services / Cloud Computing

#### Geographic Location & Real Estate

- ✓ Low risk for disasters, moderate climate
- ✓Low population density / low cost
- ✓Large GSF / expansion potential
- ✓ Proximity of energy / cooling sources
- ✓Abundant network connectivity

#### IT Hardware Assets & Utilization

- ✓ Hardware Asset Management & CMDB
- √ Change Management & CCRB
- ✓ Energy Star Hardware Standardization
- ✓ Network, Server, Storage Virtualization
- √Service Automation

#### IT Facilities & Energy Usage

- ✓ Air / liquid economizers, optimal airflow
- √High-efficiency CRAC units, chillers, fans
- ✓ Energy source type / gas emission factor
- ✓ Data center tier, floor type, cable plant
- ✓Power management / back-up

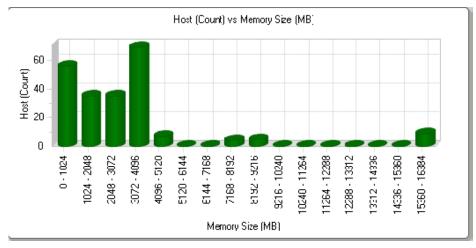


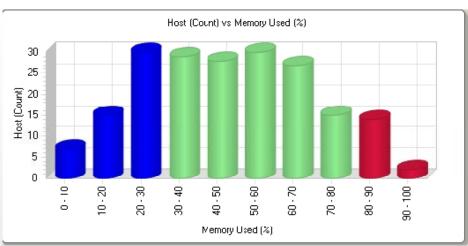
## **Phase 2 : Application Mapping**

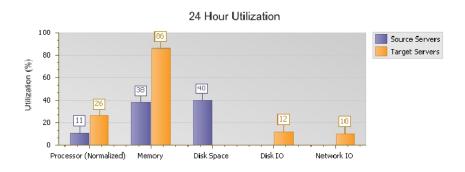
- ✓ Migrate low security impact applications to Cloud Computing technologies
- ✓ Identify business applications that have not been used in the past year and decommission
- ✓ Identify servers with average / peak utilization of 0% over the past month and power them down (can be turned on upon request if necessary)
- ✓ Initiate server and storage consolidation via virtualization whenever possible
- ✓ Raise operating temperature in the data center to 74°F 78°F (best practice).
- ✓ Improve cooling air circulation by cleaning under floor obstructions and by using ducted airflow
- ✓ Consider cooling opportunities with filtered outside air (at night / cool seasons)
- ✓ Consider using own power generation during peak demand & selling power capacity to grid

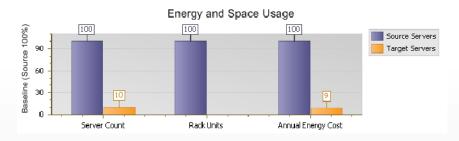


#### **Data Center Assessment**









Washing		Proces	Processor		Memory		Disk			Minheisek	
	MorRoad	The second property (CA)	STREET, SQUARE, SQUARE	Description	Section 1	20ml (N)	St. 1 - 50		C Marie	1000	BECOM:
Del Millo (III	Venior ESC 2	10	1162.0	19	2010	-	26.0	80	9.0		- 10
Del Mallo, ISS	GA-MIT	107	2200.0	9.0	2000.0	-	100.0	28	2.5	18	2.0
Der Miller (MI	ADMINE	.12	982	4.9	100.0	-	78.4	8.0	0.0	10	9.0
Service, III	PN-ROBBES	1.8	220.4	2.0	604.0	-	11.7	88	2.0	1.0	- 18
Del 4905_00	SUPP-THIRMS:	30	962.6	34	mea	-	162.0	7.0	7.0	120	40
Del 1905_00	PROMINE	1.5	252.0	34	1106.0	-	227.6	2.0	2.0	0.0	9.0
Del 4905_00	PROHAMASS	3.3	7920	2.9	989.0	-	16.2	1.0	10	0.0	0.0
Del 1905, 00	SUPP-MENNAL	6.0	1964.7	3.2	1047.0	-	45.5	1.0	10	0.0	9.0
Del 1005_00	DEVOMINE	10	239.0	42	1096/0	-	94.7	0.0	0.0	0.0	9.0
Del 4005_00	DEVHERSE	14	304.0	5.0	1605.0	-	92.1	3.0	3.0	0.0	9.9
Del ROOK_SD	DEVINOVALP	16.1	2310.6	4.2	1068.0	-	194.5	8.0	80	2.0	1.0
Del 1005_00	DEV-AVIONE	0.0	2015.3	72	2075.0	-	91.0	3.0	3.0	4.0	9.0
Del 4000_00	PROVERU	2.3	622.0	4.9	1611.0	-	40.1	0.0	9.0	9.0	9.0
Dell PODE, SD	JS PARISO	1.0	401.2	1.7	579.0	-	9.3	0.0	0.0	0.0	9.0
Del 4000 (00	som-powindows/	47	1073.2	3.0	1160.0	-	19.0	8.0	80	0.0	0.0
Del 1005_00	DEV TESTS	0.5	123.5	0.9	290.0	-	11.7	0.0	0.0	0.0	9.0
Deli RODE, D1	Witness (SSC)	50	1140.9	9:1	2996.0	-	30.0	0.0	0.0	0.0	0.0
Del 4905_01	IT-CHEME	5.3	1210.5	42	1096.6	-	74.0	2.0	20	0.0	0.0
Dell'RISCO, D1	SALES-UMIO	3.1	997.7	32	1007.0	-	12.9	1.0	10	9.0	9.0
Del 4905_01	IT-LATER .	0.0	192.0	23	791.0	-	196.6	1.0	10	0.0	9.9
Del 4905_01	DEVINORES	2.2	4947	8.7	2809/0	-	342.9	1.0	10	0.0	9.0
Dell RODS_D1	COMP139	0.1	17.8	2:1	689.0	-	313.7	0.0	0.0	9.0	9.0
Deli PORS_D1	DEVANDALIO	36	100 P	5.3	1755.0	-	48.1	2.0	20	4.0	9.0
Del 1000_01	91-202	44	1742	5.6	55×2	-	76.7	44	9.0	4.0	9.0
Del 4005_01	DEVELUE	4.9	11152	3.4	1106.0	-	52.6	0.0	0.0	9.0	0.0
Del 4905_01	maci	0.0	181.0	3.2	1001.0	-	8.2	0.0	0.0	22.0	11.0
Dell 7000 01	m-ext	1.3	298.5	2.5	554.0	-	10.4	9.0	0.0	2.0	9.0



## **Inventory Summary Report**

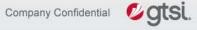
#### **Inventory Summary**



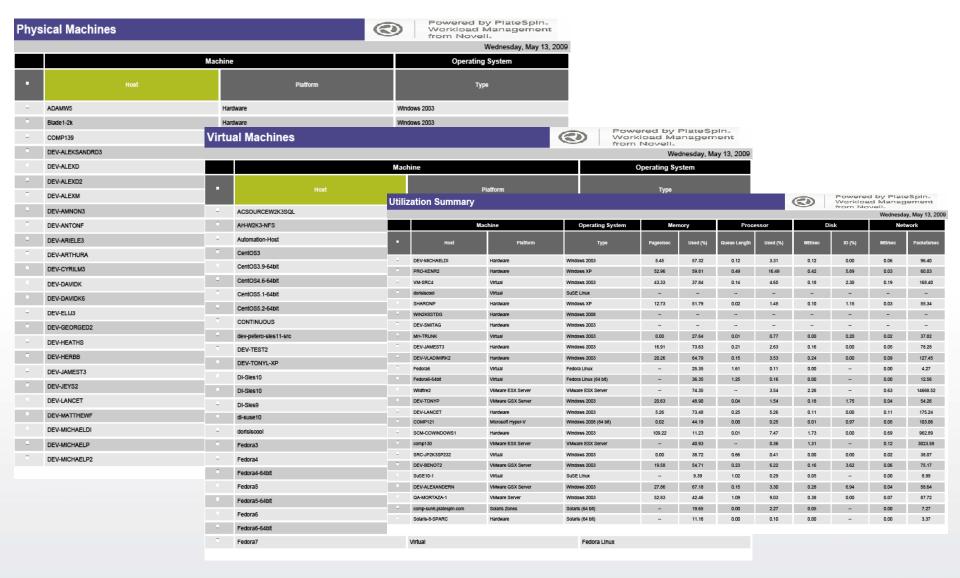
Powered by PlateSpin. Workload Management from Novell.

Wednesday, May 13, 2009

	Mac	hine	Operating System	Memory	Proce	essor	Volume
-	Hoet	Platform	Туре	Size (MB)	Total Speed (MHz)	Normalized Speed	Used Space (GB)
	ACSOURCEW2K3SQL	Virtual	Windows 2003	384.00	3600.00	22.98	0.01 4.55
-	ADAMWS	Hardware	Windows 2003	3584.00	3990.00	20.63	36.04 2.15 37.24 0.94
	AH-W2K3-NFS	Virtual	Windows 2003	256.00	4296.00	9.29	2.25 0.03 1.24
-	AQIQULH2	VMware Server	Windows 2003	2048.00	3990.00	20.63	
=	Automation-Host	Virtual	Windows 2003	220.00	2799.00	23.10	11.62 27.53
=	Blade1-2k	Hardware	Windows 2003	2048.00	4000.00	18.35	16.95 0.14
_	Blade2-Chas2	Citrix XenServer	Citrix XenServer	4095.35	24000.00	17.26	45.07
-	CentOS3	Virtual	CentOS Linux	248.18	2931.91	40.17	3.31 0.01
-	CentOS3.9-64bit	Virtual	CentOS Linux (64 bit)	241.60	2931.69	40.17	2.77 0.02
•	CentOS4.6-64bit	Virtual	CentOS Linux (64 bit)	245.17	2931.69	40.17	2.96 0.01
_	CentOS5.1-64bit	Virtual	CentOS Linux (64 bit)	246.75	2931.70	40.17	2.84 0.02
-	CentOS5.2-64bit	Virtual	CentOS Linux (64 bit)	498.82	2931.61	40.17	2.88 0.02
-	COMP121	Microsoft Hyper-V	Windows 2008 (64 bit)	4096.00	11996.00	33.84	54.16
	comp129	VMware ESX Server	VMware ESX Server	16383.66	26590.00	32.53	1671.09
	comp130	VMware ESX Server	VMware ESX Server	16383.66	26590.00	32.53	1294.80
	comp131	VMware ESX Server	VMware ESX Server	16379.31	26590.00	32.53	370.75
=	COMP133	VMware Server	Windows 2003	4096.00	7980.00	18.90	24.54 57.52
-	COMP134	Microsoft Virtual Server	Windows 2003	4096.00	7980.00	18.90	9.37 20.86



## **Inventory (Physical & Virtual Machines)**





DEV-ARTHURA

Automation-Host

DEV-ALEKSANDRD3

IT-WEB1

DEV-JEYS2

DEV-HEATHS

Wednesday, May 13, 2009

0.18

0.00

1.73

0.00

0.09

0.48

0.04 0.02

2.37

0.04

0.35

0.21

0.00

0.01

0.09

0.27

0.20

4.79

Network

0.19

0.02

0.69

0.02

0.05

80.0

0.03

0.17

0.09

0.07

0.05

0.09

0.02

0.04

0.05 0.07

0.04

0.56

#### **Consolidation Candidates**

Precision WorkStation T3400

VMware Virtual Platform

Precision WorkStation 390

PowerEdge 1950

OptiPlex GX280

Latitude D630C

#### Powered by PlateSpin. **Poor Consolidation Candidates** (3) Workload Management from Novell. Machine Operating System Processor Memory Disk Network Туре DEV-MICHAELDI Precision WorkStation T3400 Windows 2003 3.31 0.12 5.45 0.12 0.06 PRO-KENR2 Latitude E6400 0.49 59.81 52.96 0.42 0.03 SHARONP Latitude D630C 1.45 0.02 12.73 0.10 0.03 Windows XP DEV-JAMEST3 Precision WorkStation 390 Windows 2003 2.63 0.21 0.05 73.63 16.91 0.16 DEV-VLADIMIRK2 Precision WorkStation 390 Powered by PlateSpin. Workload Management from Novell. Good Consolidation Candidates DEV-LANCET Precision WorkStation 390 PRO-PETERD2 Latitude E6400 Winds Machine Operating System Fedora7 VMware Virtual Platform Fedor Host Model FOGBLIG7 VMware Virtual Platform Winds CentOS5.1-64bit VMware Virtual Platform Cento VM-SRC4 0.14 37.84 VMware Virtual Platform Virtual Windows 2003 4.65 IBM eServer BladeCenter HS20 -MH-TRUNK VMware Virtual Platform Virtual Windows 2003 0.77 0.01 27.64 Blade1-2k Winds [884325U]-SCM-CCWINDOWS1 7.47 0.01 11.23 PowerEdge SC1435 Hardwan Windows 2003 MKTG-MIKER Latitude D630C Winds VMware Virtual Platform Virtual Windows 2003 0.41 0.66 38.72 DEV-MICHAELP2 OptiPlex 745 Winds ADAMW5 OptiPlex GX620 Hardware Windows 2003 4.55 0.11 34.35 VMware Virtual Platform Fedor INSTALLTEST1 VMware Virtual Platform Virtual Windows 2003 4.19 0.75 38.12 SUPP-DAVIDB OptiPlex GX620 JS-DR-SOURCE VMware Virtual Platform Winds 5.19 0.11 48.45 DEV-CYRILM3 Precision WorkStation 390 Winds VMware Virtual Platform Virtual Windows 2003 7.67 0.20 26.53 DEV-SINISAR3 Precision WorkStation T3400 Winds AH-W2K3-NFS HVM domU Windows 2003 0.00 38.38 Virtual 1.19 DEV-TONYL2 Precision WorkStation 390 Winds DEV-MATTHEWF Precision WorkStation 390 Windows 2003 3.75 0.14 43.33 DEV-ALEXD2 Precision WorkStation 390 Winds

Dimension 4700

OptiPlex GX280

Latitude D630C

Latitude D620

Latitude D620

Lafffurle D620

Latitude D630

OptiPlex GX280

VMware Virtual Platform

VMware Virtual Platform

VMware Virtual Platform

VMware Virtual Platform

Hardware

Hardware

Virtual

Hardware

Harriware

Hardware

Virtual

Virtual

Windows 2003

Windows 2003

Windows XP

Windows XP

Windows 2003

Windows XP

Windows 2003

Windows XP

Windows Vista (64 bit)

QA-MORTAZA

TESTENG

IT-CHENB

PRO-NICKK

FIN-ROBBIES

PRO-MARIAS2

DEV-ELU3

SCM-PM13

PRO-ORYANA

SALES-MARKS

SCM-CCWINDOWS2

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SRC-FRW2K3SP232

0.04 3.55 0.09 30.10 10.13 0.22 0.01 0.03 0.02 0.02 1.21 39.34 3.34 0.09 42.75 0.44 0.03 0.04 5.50 0.07 40.69 33.80 0.19 0.03 0.01 3.61 17.49 0.30 3.02 0.05 0.10 0.03 45.07 13.57 0.05 0.02 1.45

43.33

0.00

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11.65

77.74

3.82

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3.19

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24.27

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5.33

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375.33

0.02

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0.33

39.26

33.47

39.26

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3.92

15.01

6.70

17.56



#### **Potential Consolidation Candidates**

#### **Candidates For Further Analysis**



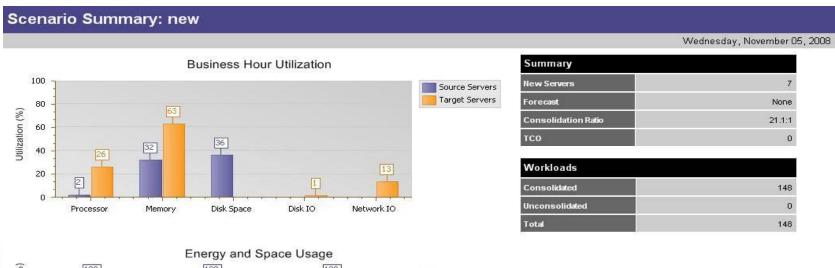
Powered by PlateSpin. Workload Management from Novell.

Wednesd	aw.	Mav	13.	2009

	Mac	hine	Operating System	Processor	Memory	Disk	Network	Volume
•	Host	Platform	Туре	Used (%)	Used (%)	IO (%)	MB/sec	Free Space (GB)
-	ADAMW5	Hardware	Windows 2003	4.55	34.35	1.08	0.05	42.72 47.43 12.56 53.74
-	AH-W2K3-NFS	Virtual	Windows 2003	1.19	38.38	0.00	0.07	0.58 1.00 298.76
-	COMP139	Hardware	Windows 2003	0.05	16.65	0.00	0.04	44.22 1197.76
-	DEV-ALEXD	Hardware	Windows 2008 (64 bit)	-	-	-	-	38.78 21.36
-	DEV-ANTONF	Hardware	Windows 2003	4.00	45.68	0.00	0.05	40.13 26.75
-	DEV-DAVIDK6	Hardware	Windows Vista	-	-		-	1.40 16.24 39.14
-	DEV-HERB8	Hardware	Windows 2003	0.48	37.20	0.00	0.05	1.41 2.06 40.99
	DEV-NADERS3	Hardware	Windows 2003	1.56	46.52	0.00	0.07	28.51 15.58 215.49
-	DEV-PASCALV3	Hardware	Windows 2003	1.91	32.90	0.00	0.06	42.12 51.92 465.32
-	DEV-SMITAG	Hardware	Windows 2003	-	-		-	1.40 35.68 22.03
-	DOCS	Hardware	Windows XP	0.65	29.80	17.91	0.04	51.97 151.56
•	FIN-ROBBIES	Hardware	Windows XP	1.21	39.34	16.52	0.02	56.74
	GL-IMGSVRVIS	Hardware	Windows Vista	-	-	-	-	0.99 190.82
-	IT-CHENB	Hardware	Windows XP	15.01	37.77	3.47	0.07	36.95
	IT-DC1	Hardware	Windows 2003	0.37	23.92	2.55	0.17	92.44 142.00 35.78



## **Virtualization Report**



1	100	100	100	Source Server
90				Target Server
60		_		
30	4	12	19	
4				

	Server Count	Rack Units	Annual Energy Cost	Energy Use (kWh/yr)	Heat Dissipation (BTU/yr)	Processor (%)	Memory (%)	Disk Space (%)
Source Servers	148	218	41059.22	273728.1	933250980	2.2	32.4	36.4
Target Servers	7	28	8002.26	53348.4	181918044	25.9	62.8	
Change	-141	-190	-33056.96	-220379.7	-751332936	23.6	30.3	
Change (%)	-95.3	-87.2	-80.5	-80.5	-80.5	1059.1	93.4	



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#### **Disk Utilization Report**

#### Disk Utilization

The overall average storage utilization across all servers is 35.67%. The highest utilization is at 72.83% while the lowest utilization is at 2.91%.

#### Top N Servers Based on Percentage of Capacity Used

(Any activity within the last 20 minutes may not be included.)

Rank	Server Name	Used Space (GB)	Capacity (GB	% Used Capacity
1	FILESERVER	83.05	114.04	72.83 %
2	CADSERVER2	21.90	37.21	58.86 %
3	CADSERVER1	21.44	37.21	57.60 %
4	SUN-DEMO-02	25.68	46.05	55.77 %
5	linuxserver	98.80	373.71	26.44 %
6	BIGNAS	3.32	114.04	2.91 %

Figure 1: Servers percentage capacity used

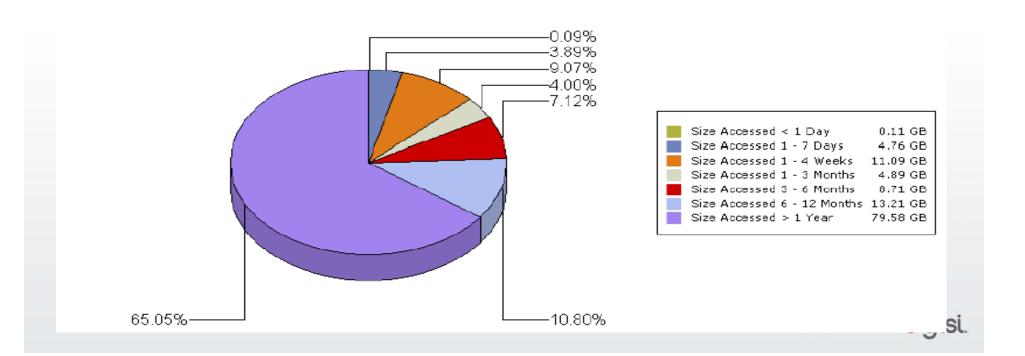
 The highest utilized volumes are at 73.00%. These volumes will soon need to have capacity added and are also candidates for active archiving.



#### File Age Distribution Report

- Overall, 75.85% of the files currently residing on Acme Corporation's tier 1 storage have not been accessed in the last 6 months. Depending on the utilization patterns of this data, it may be possible to archive this data onto a Hitachi Content Archive Platform.
- 65.05% of files have not been accessed in over 1 year.
- 10.80% of files have not been accessed in the last 6 12 months.
- 7.12% of files have not been accessed in the last 3 6 months.

## File Age Distribution showing Size of Files based on Last Access Time CAD Servers



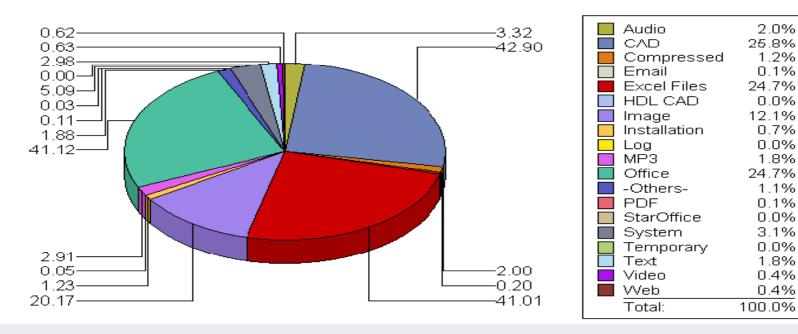
#### **Space Consumption by File**

- The following chart shows the quantity of space consumed by various file types. This break down can be useful in ensuring the proper files are located on the appropriate storage. It can also be used for the identification and deletion of inappropriate files.
- 25.8% of the storage environment is comprised of CAD files.
- 24.7% of the storage environment is comprised of Office files.
- 24.7% of the storage environment is comprised of Excel files.

#### Space Consumption Grouped By File Type

#### **Entire System**

(File size shown in GB)



2.0%

1.2%

0.1%

0.0%

0.7%

0.0%

1.8% 24.7%

1.1%

0.1%

0.0% 3.1%

0.0%

1.8%

0.4%

0.4%

24.7%

12.1%

25.8%

## **Additional Assessment Reports**

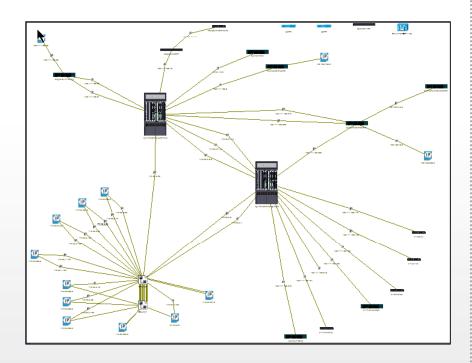
- Capacity:
  - System-wide
  - By Volume / Server
  - File Age Distribution
  - By File Types
  - By Largest Consumers
- · Resource Usage:
  - Space Consumption
  - Volume Group Space Consumption
  - Space Consumption Trends
  - Volume Group Space Consumption Trends
  - o Top N Space Consumption
  - Top N Capacity Consumption
- Data Usage
  - o File Age Distribution
  - File Age Distribution Trends
  - Stale File Analysis
- Capacity Planning
  - Space Consumption Trends

- File Age Distribution Trends
- Availability
  - Server Agent Availability Status
  - Server Agent Availability Status
     Trends
- Operations
  - Migration & Recall Trends
  - Operation Success/Failure Trends
- Policy Monitoring
  - Data Migration Distribution
  - o Policy Results
  - Policy Results Cost Savings
  - Copy Action Distribution
  - Move Action Distribution
  - Delete Action Distribution
  - o Move Action History
  - Copy Action History
  - Delete Action History

## **Network Auto Discovery**

## Network Assessment is a key step in the Data Center Assessment

- Network Assessment & Analysis
- Configuration, Design, Validation





- Base-Line the Topology and Technology of a Customers' Network
- Analyze discovery to propose:
  - Upgrades
  - Replacements
  - Maintenances



#### **Network Audit and Discovery**

#### **Device Information Retrieved:**

- Serial and catalog number
- Addresses:
  - IP (Inactive & Active)
  - IPX
  - MAC (Inactive & Active)
- Free and used device memory
- Hardware and software (IOS) versions
- Device internal configuration including card positions
- Host and system names
- Configuration files
- Physical connections between devices
- Device status (EoL, EoS, etc.)

Project Name: Created On:	AD2 8 May 2006				
Name	IP Address	MAC Address	Category	Last Discovered	First Discovered
apacwan-in02	192.168.159.94	0004c1364520	Routers	Jun 16, 2004	AutoDiscovery (Jun 16, 2004)
ashburn-3640-s0-0-0	192.168.245.10, 138.111.199.209, 138.111.199.213, 138.111.199.202, 192.168.70.253	00107ba7bad0	Routers	Jun 16, 2004	AutoDiscovery (Jun 16, 2004)
bldgf-s-0-1-t1-to-npv	138.111.199.70, 138.111.199.85, 138.111.199.61	00107bcae831	Routers	Jun 16, 2004	AutoDiscovery (Jun 16, 2004)
buenos-aires	192.168.104.254, 172.31.42.253	5073605241	Routers	Jun 16, 2004	AutoDiscovery (Jun 16, 2004)
germantown-3640-s0-0-0	192.168.27.254, 192.168.245.9	00107ba3d590	Routers	Jun 16, 2004	AutoDiscovery (Jun 16, 2004)
mexico-3640-se0-0	138.111.196.9, 192.168.106.253	00107ba45230	Routers	Jun 16, 2004	AutoDiscovery (Jun 16, 2004)
npv-7513a-mc-corp-msfc	172.23.5.9, 138.111.199.110, 138.111.199.114, 138.111.199.126, 138.111.199.134,	00046d489080, 00046d489120, 00046d489100, 00046d4890a0	Routers	Jun 16, 2004	AutoDiscovery (Jun 16, 2004)

Link Name	Protocol	VLAN	Source Device	Source Port	Destination Device	Destination Port
1000BaseT	1000BaseT	Accounting-ELAN Marketing-ELAN Sales-ELAN	Ethemet Routing Switch 5520-48T-PWR	Port 8	Threat Protection System Defense Center 2070	Port 1
100BaseT	100BaseT	Accounting-ELAN Marketing-ELAN Sales-ELAN	PC	Port 1	BayStack 450-24T Switch, North American Power Cord	Port 4
100BaseT	100BaseT	Accounting-ELAN Marketing-ELAN Sales-ELAN	PC	Port 1	BayStack 450-24T Switch, North American Power Cord	Port 3
100BaseT	100BaseT	Marketing-ELAN	PC	Port 1	BayStack 450-24T Switch, North American Power Cord	Port 2
100BaseT	100BaseT	Marketing-ELAN	PC	Port 1	BayStack 450-24T Switch, North American Power Cord	Port 1
100BaseT	100BaseT	Marketing-ELAN	PC	Port 1	BayStack 450-24T Switch, North American Power Cord	Port 8



## **Enterprise AutoDiscovery Reports**

# Newly Discovered Devices and Components Old Devices that were Missing in this Discovery All Project Devices

ProjectName: Project1 Created On: 13 Dec 2005

Name	IP Address	MAC Address	IPX Address	Category	Last Discovered	First Discovered
compsyr1	172.26.4.70	000629a852a9		PCservers	Dec 19, 2005	AutoDiscovery (Dec 19, 2005)
compsvr4	172.26.4.66	0050dad8331b		Servers	Dec 19, 2005	AutoDiscovery (Dec 19, 2005)
dot-net-srv	172.26.4.26	00112ff451bf		PCservers	Dec 19, 2005	AutoDiscovery (Dec 19, 2005)
eyal	172.26.4.102	000ea6b84a75		PCstations	Dec 19, 2005	AutoDiscovery (Dec 19, 2005)
ilana	172.26.4.45	0011d818a3f3		PCstations	Dec 19, 2005	AutoDiscovery (Dec 19, 2005)
Imagenet.inter.net.il	172.26.4.201	00000c4a6de6		Routers	Dec 19, 2005	AutoDiscovery (Dec 19, 2005)
itaish	172.26.4.74	005004bfaa34		PCstations	Dec 19, 2005	AutoDiscovery (Dec 19, 2005)
lironl1	172.26.4.85	0011d818a3eb		PCstations	Dec 19, 2005	AutoDiscovery (Dec 19, 2005
liron	172.26.4.114	0003470ac9be		PCstations	Dec 19, 2005	AutoDiscovery (Dec 19, 2005)
netformx.inter.net.il	172.26.4.200	0030195289a0		Routers	Dec 19, 2005	AutoDiscovery (Dec 19, 2005)
nirg2	172.26.4.41	0050dac682c6		PCstations	Dec 19, 2005	AutoDiscovery (Dec 19, 2005)
outsource	172.26.4.56	0003470ac9b8		PCstations	Dec 19, 2005	AutoDiscovery (Dec 19, 2005
panagon	172.26.4.79	0001021db3f0		PCservers	Dec 19, 2005	AutoDiscovery (Dec 19, 2005
qa13	172.26.4.77	0050da829a97		PCstations	Dec 19, 2005	AutoDiscovery (Dec 19, 2005)
ronen	172.26.4.96	0050da829c23		PCstations	Dec 19, 2005	AutoDiscovery (Dec 19, 2005
tamir	172.26.4.88	005004a5e8ca		Workstations	Dec 19, 2005	AutoDiscovery (Dec 19, 2005
vpc2-dev-evgeni	172.26.4.47	0003ff67d0c5		PCstations	Dec 19, 2005	AutoDiscovery (Dec 19, 2005
xrx0000f0a388cc	172.26.4.15	020000000000, 0000f0a388cc		Workstations	Dec 19, 2005	AutoDiscovery (Dec 19, 2005)
yvgenyc	172.26.4.37	00112ff44ca2		PCstations	Dec 19, 2005	AutoDiscovery (Dec 19, 2005



## **Network Auto Discovery Reports**

#### **Equipment Summary report**

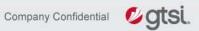
- Vendor info
- IOS version

Device Name	IP Address	Vendor	System Name	System Description	IOS	Part Number	Used Memory (RAM)	Free Memory Size (RAM)	Flash Memory Size	Flash Memory Free
Netformx HP-2524	192.168.x.x	Hewlett Packard	Netformx HP-2524	HP J4813A ProCurve Switch 2524, revision F.05.34, ROM F.01.01 [/sw/code/build/info[s02]]		J481xx			ULU	
Interface Type	Interface Speed (bps)	Interface Coun	ıt							
ethernet-csmacd(6)	1000000	00	7							
ethernet-csmacd(6)	100000		8							
ethernet-csmacd(6)	10000000	00	1							
propVirtual(53)		0	1							
softwareLoopback(24)		0	1							
Device Name	IP Address	Vendor	System Name	System Description	IOS	Part Number	Used Memory (RAM)	(RAM)	Size	Flash Memory Free
vlan16	192.168.x.x, 192.168.x.x, 192.168.x.x,192.168.x.x, 192.168.x.x,	cisco	RMED-1.cisco-irn.com	Cisco IOS Software, 3800 Software (C3825- ADVIPSERVICESK9-M), Version 12.4(9)T, RELEASE SOFTWARE (fc1)Technical Support: http://www.cisco.com/techsupportCopyright (c) 1986-	12.4(9)T	CISCO3825	20140 bytes	491512 bytes	128180224	54251520

#### ■ Product Availability Report

- End of Life
- End of Support, etc.

Instance Name	Part Number	Description	Qty	Lead time	End of Engineering Support Date	End of Life Announcement Date	End of New Service Attachment Date	End of Routine Failure Analysis Date	End of Sale Date	End of Service Contract Renewal Date	End of Software Maintenance Releases Date	Last Date of Support
MCS-7815I-3.0-IPC1	MCS-7815I-3.0-IPC1	HW Only MCS-7815I-3000 with P4 3.06, 1024MB RAM, 80GB HD	1		16-FEB-2007	16-NOV-2004	16-FEB-2006	16-FEB-2006	16-FEB-2005	16-NOV-2009	16-FEB-2006	16-FEB-2010
CAB-AC[2]	CAB-AC	Power Cord,110V	2	14 Days								
MCS-7815I-3.0-IPC1	MCS-7815I-3.0-IPC1	HW Only MCS-7815I-3000 with P4 3.06, 1024MB RAM, 80GB HD	1		16-FEB-2007	16-NOV-2004	16-FEB-2006	16-FEB-2006	16-FEB-2005	16-NOV-2009	16-FEB-2006	16-FEB-2010
CAB-AC[2]	CAB-AC	Power Cord,110V	2	14 Days								
MCS-7815I-3.0-IPC1	MCS-7815I-3.0-IPC1	HW Only MCS-7815I-3000 with P4 3.06, 1024MB RAM, 80GB HD	1		16-FEB-2007	16-NOV-2004	16-FEB-2006	16-FEB-2006	16-FEB-2005	16-NOV-2009	16-FEB-2006	16-FEB-2010
CAB-AC[2]	CAB-AC	Power Cord,110V	2	14 Days								
MCS-7815I-3.0-IPC1	MCS-7815I-3.0-IPC1	HW Only MCS-7815I-3000 with P4 3.06, 1024MB RAM, 80GB HD	1		16-FEB-2007	16-NOV-2004	16-FEB-2006	16-FEB-2006	16-FEB-2005	16-NOV-2009	16-FEB-2006	16-FEB-2010



## **Network Auto Discovery Reports**

Based on Discovered IP Network and Addressing
Scheme User May Design New Components and Addresses in a
Validated Environment

#### **Ability To Generate Physical Connections Report**

AutoDisco		νζ	•				
Device Name	Interface Number	Interface Name	Connected To Device	Connected Interface Number	Connected Interface Name	Link Speed(Kbps)	Link Type
172.26.1.200	1	BayStack - module 1, port 1	pc58.imagenet.co.il	Undefined		200000000	ethernet-csmacd(6)
172.26.1.200	2	BayStack - module 1, port 2	imagedc01.imagenet.co.il	Undefined		200000000	ethernet-csmacd(6)
172.26.1.200	3	BayStack - module 1, port 3	liron	Undefined		200000000	ethernet-osmacd(6)
172.26.1.200	4	BayStack - module 1, port 4	compsvr1	Undefined		200000000	ethernet-csmacd(6)
172.26.1.200	5	BayStack - module 1, port 5	imagedc02.imagenet.co.il	Undefined		200000000	ethernet-csmacd(6)
172.26.1.200	6	BayStack - module 1, port 6	lina2	Undefined		200000000	ethernet-csmacd(6)
72.26.1.200	7	BayStack - module 1, port 7	ronenk	Undefined		200000000	ethernet-csmacd(6)

#### **Ability to Create a Inventory Reports Including Serial Numbers**

Name 🗟	Catalog Num	Description	Serial Number	Qty
		Cisco Systems Inc.		
Imagenet.inter.net.il	CISCO2501-DC	Cisco 2501 Ethernet/Dual Serial Router-DC	2416373	1
SF25C-11.1.3	Gen-TCP/IP-sw	Gen-TCP/IP-SW		1
netformx.inter.net.il	CISCO2620	10/100 Ethernet Router w/2 WIC Slots, 1 Network Module Slot	JAB034102TJ (2534112750)	1
C2600-I-M, Vers 12.0(3)T3	Gen-TCP/IP-sw	Gen-TCP/IP-SW	,	1
WIC-1T	WIC-1T	1-Port Serial WAN Interface Card	0	1
WIC-1T	WIC-1T	1-Port Serial WAN Interface Card	0	1



#### **Software Asset Assessment**

Page 2 of 6 Site Software Assets

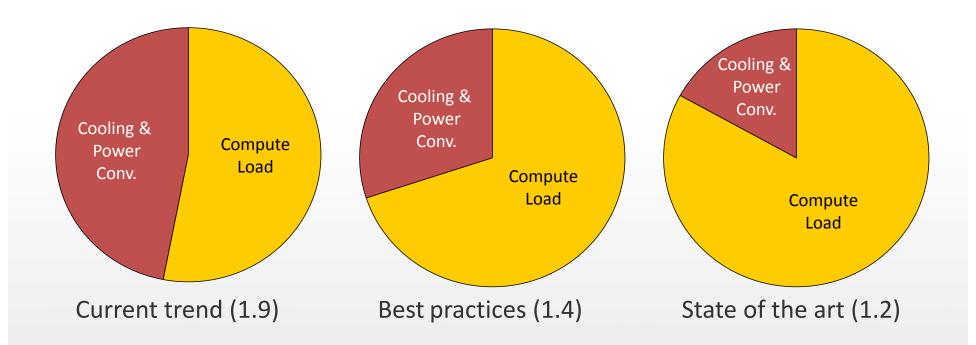
#### Software

Operating System	Count
Microsoft Windows XP Professional	1
Microsoft(R) Windows(R) Server 2003 for Small Business Server	1
Microsoft(R) Windows(R) Server 2003, Standard Edition	1
Microsoft(R) Windows(R) Server 2003, Web Edition	1
Microsoft® Windows Vista™ Business	1
Microsoft(R) Windows(R) Server 2003, Enterprise Edition	3
Total	8

Software Inventory	
Application	Count
Acronis Backup Server	1
Acronis True Image Enterprise Server	1
Acronis True Image Server	3
Adobe Flash Player 9 ActiveX	4
Adobe Flash Player ActiveX	1
Adobe Reader 7.0.9	1
Adobe Reader 0	2
ATI - Software Uninstall Utility	1
ATI Control Panel	1
ATI Display Driver	1
ATI HydraVision	1
Camtasia Studio 4	1
DFE-538TX	1
GDR 1406 for SQL Server Database Services 2005 ENU (KB932557)	1
GDR 1406 for SQL Server Integration Services 2005 ENU (KB932557)	1
GDR 1406 for SQL Server Reporting Services 2005 ENU (KB932557)	1
GDR 1406 for SQL Server Tools and Workstation Components 2005 ENU (KB932557)	1
Intel(R) Graphics Media Accelerator Driver	1
Intel(R) PRO Network Connections	1
Intel(R) PRO Network Connections 11.2.0.69	1
iReasoning MIB Browser (remove only)	2
LiveUpdate 3.2 (Symantec Corporation)	1
Managed Workplace Onsite Manager	6
Managed Workplace Service Center	2

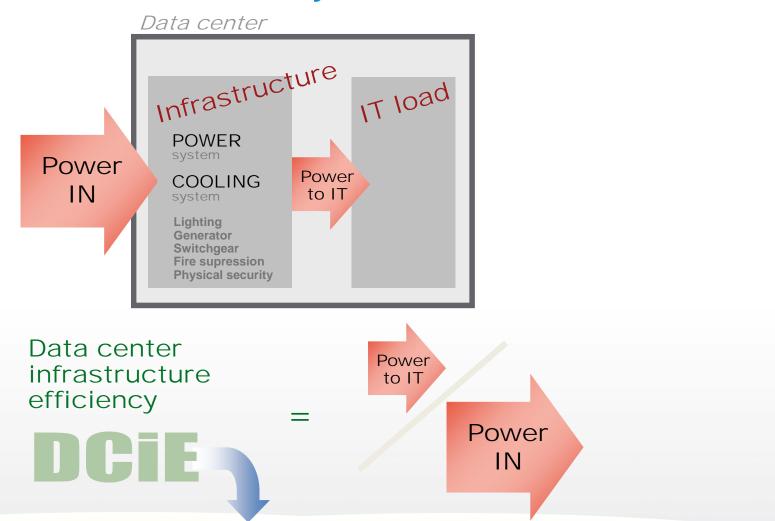
- •Complete list of all applications, software licenses, patches applied to each system
- Software audits to identify all approved and unauthorized software packages
- •Complete and detailed inventory of all OS' systems

## **Energy Efficiency Measures**



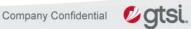
SOLUTIONS 33

## What is "data center efficiency"?

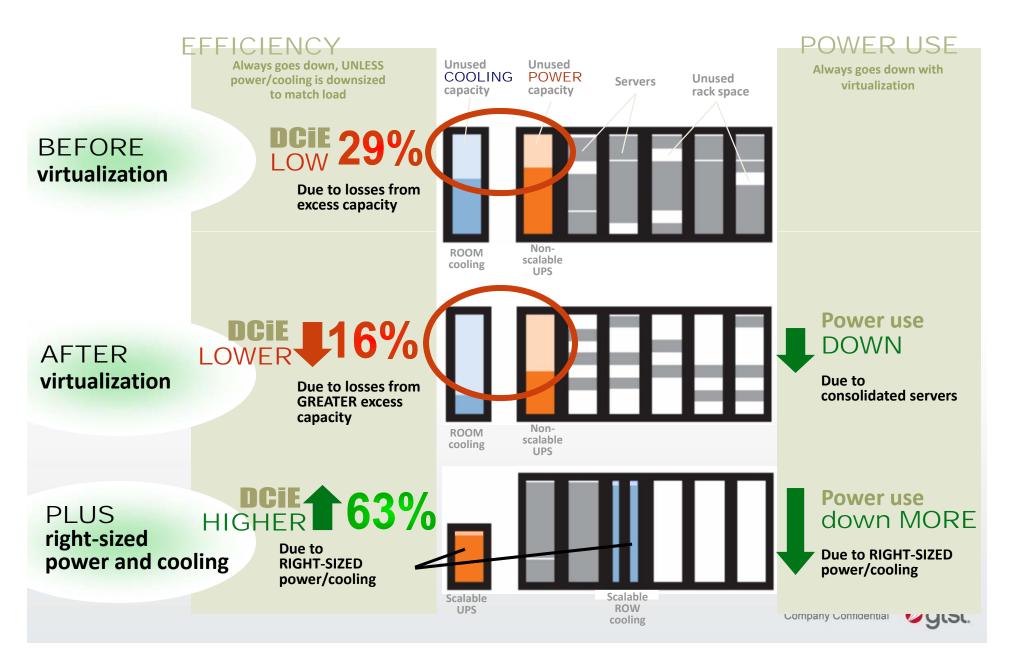


## The percent of your input power that gets to the IT loads

The rest is consumed by the power system, the cooling system, and other elements of data center infrastructure



## Right-sizing improves power use AND efficiency



## **Energy Efficiency Metrics (PUE & DCiE)**



- PUE = Total Power
  Useful Power
- DCiE = 1/PUE
  - PUE power utilization efficiency
  - Total power hick des power distribution, cooling, tans, lighting, UPS and equipment
  - Useful power is IT equipment only

PUE	DCiE	Comment
1.3	77%	Optimized design
1.6	62.5%	Best practices
2.0	50%	Some opportunity
3.0	33%	Unmanaged

Source. Califor extension board on dearl documents

While PUE is not the perfect measurement, use it to identify current status and improvements made

Technology improvements that lower the total power, such as better power efficiency and better cooling efficiency, will show up in a lower PUE

PUE has complex interactions – for example, if you raise the temperature of the data center you can lower cooling cost but increase power cost more as server fans ramp up (cube law). PUE would go down as total power goes down or stays same but useful (?) power goes up because of server fans.



## Finding out your efficiency

Rough idea
Interactive efficiency tool

- Work on your own
- Adjust model parameters to approximate your data center
- View efficiency curve, electric bill, and power/cooling/IT breakdown



- On-site measurement
- Model parameters calibrated to your data center
- Interactive tool will now model YOUR data center





# **Power and cooling assessments**

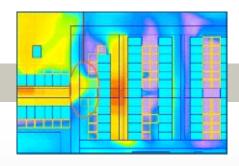
# Thermal Quick Assessment

# Thermal Intermediate Assessment

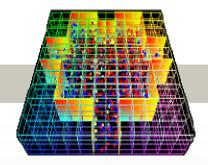
# Thermal Comprehensive Assessment



- Visual inspection
- Data measurements
- Basic report and recommendations



- Data gathering above floor modeling
- Thermal modeling
- Extensive report and recommendations

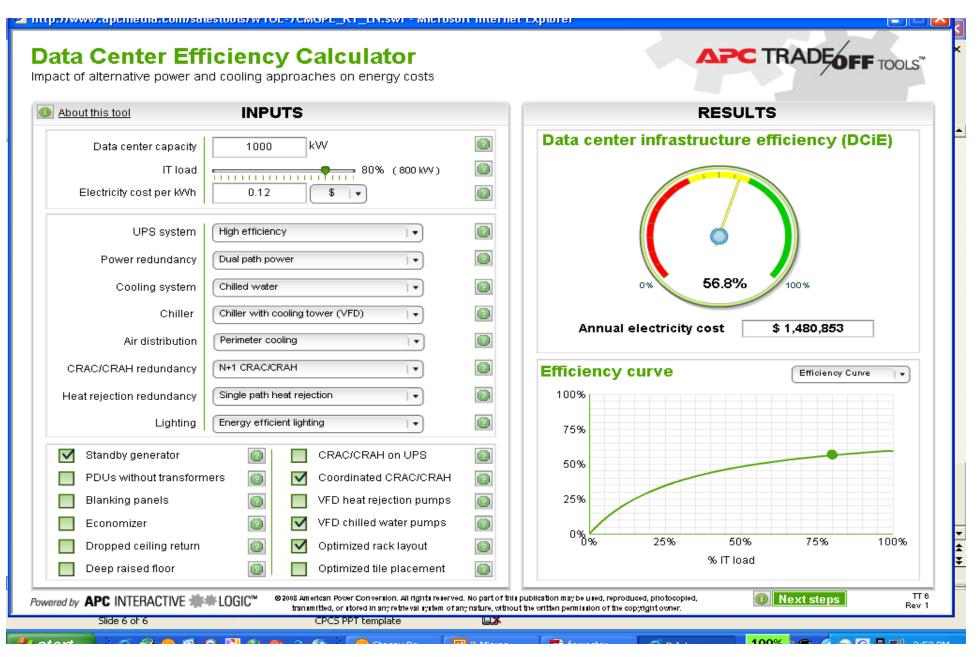


- 3D under- and abovefloor modeling
- Thermal prediction
- Comprehensive report and recommendations



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# **Data Center Efficiency Calculator**



## **GTSI Green IT Calculator**

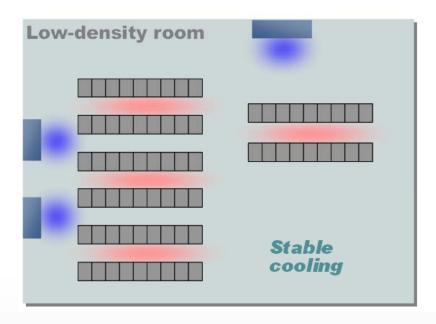


#### Virtualization Calculator: Data Entry

Please enter the number of servers you would like to consolidate using virtualization in the fields below, as well as hours of peak operations, cost per KwH, and average server growth rate (%). If this information is not available, industry averages from IDC have been provided. Once you are complete, click the submit button to view your year one (1) results.

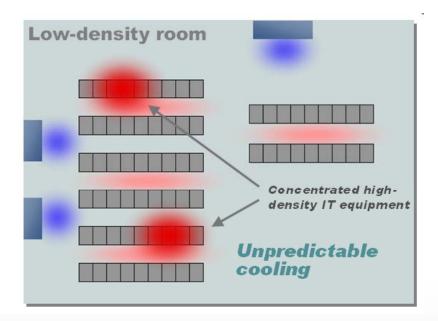
	Number of Servers:	Average Server Utilization % (usually 5 - 10%):
10	10	5
2U	10	5
4U	10	5
8U	500	5
16U	10	5
Data Center Hours Per Day		24
Number of Peak Hours		12
Cost Per KwH (IDC Average Default)		.11
Average Growth Rate Per Year (%) (IDC Average Default)		15 %
Select from the drop down the level of utilization you would like your servers to perform at:		50% 🕶
		submit

# PROBLEM: Unmanaged high density



#### Low-density data center

- Room-based cooling
- Raised floor distributes cooling
- Cooling is stable



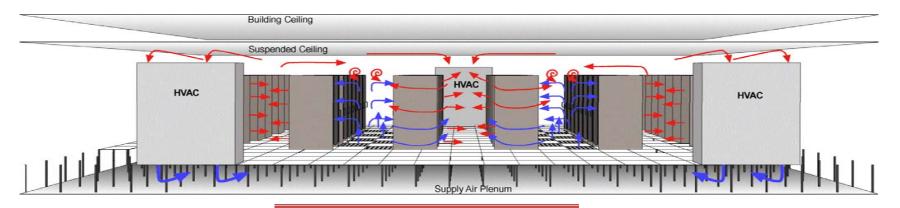
#### High-density hot spots

- Unpredictable cooling & moving hot spots
- Loss of cooling redundancy
- Risk of unplanned downtime from thermal overload
- Where to put the next new server?
- Expense/delay of cooling assessment





# **Best practice: Data Center Airflow**



40-50% of the inefficiency inside datacenter is linked to lack of best practices deployment

#### Best practices

Hot aisle/cold aisle

Matching server airflows

Eliminate gaps in rows

Use longer rows

Use cabinet blanking panels

Orient AC units perpendicular to hot aisles

Seal cable cutouts

Use 0.8m to 1.0m high floors

Use high and low density areas

ITSM

#### **Benefits**

Lower server temperatures

Better reliability

Better uptime

Extends life of current data center

Maximize server density

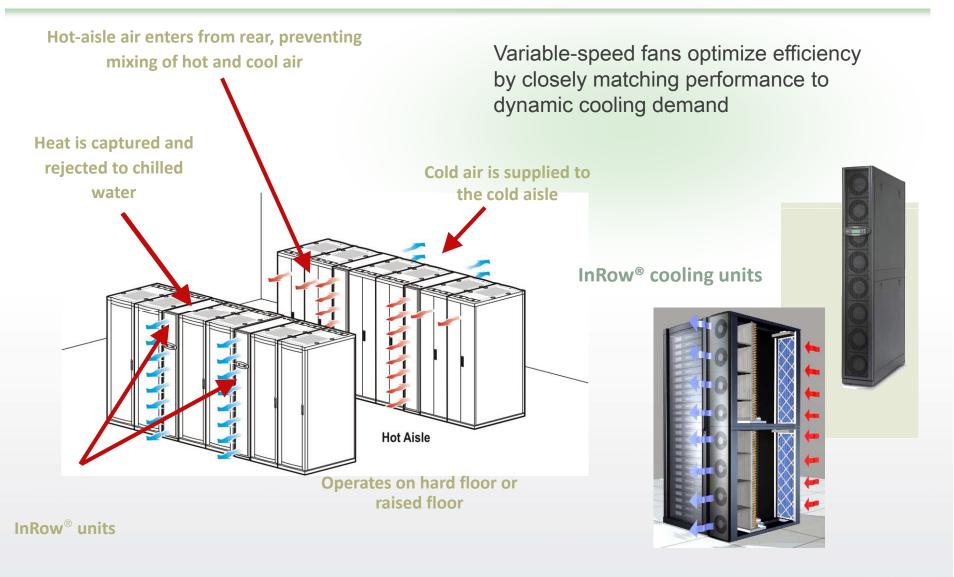
Lower energy usage

Lower TCO





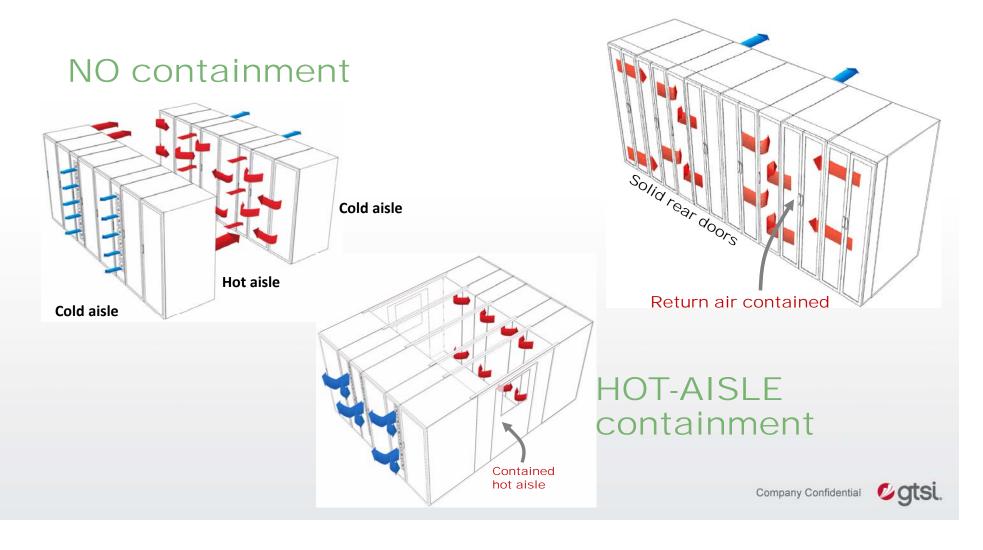
# Cooling IN the row, close to the load





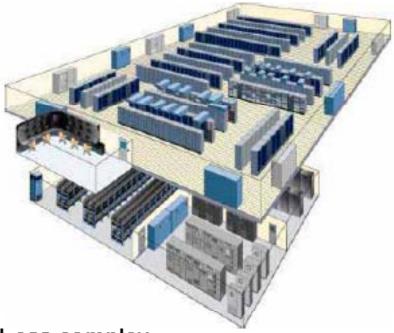
# Zone technologies for Power & Cooling

## REAR containment



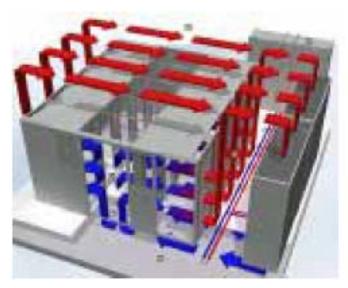
## **Contained Air Flow**

# Open uses open racks and processes all the air in the room



- Less complex
- Does not limit rack selection
- Scale up difficult, scale out easy

#### Contained controls flow for optimal efficiency



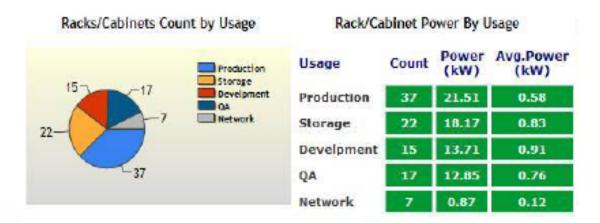
Source: Rittal

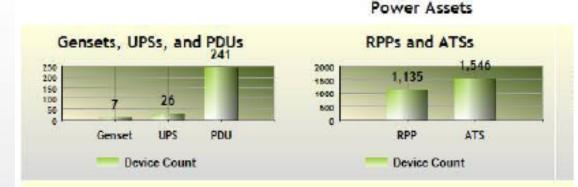
- Hot or cold containment
- Supports very high heat
- 20% less energy



# **Energy Efficiency in Data Centers**

# It's not about what you use — but how you use it....





Source: Aperture Technologies

- Optimize the energy utilization of assets
- Visualize the power consumption of resources
- Automate and control server energy usage to optimal levels
- Dynamically move workloads based on policy
- Shut down or power on resources
- Monitor and report consumption
- Use trending and capacity planning tools to manage resource usage proactively

Gartner.



# Take a Holistic Approach To Reducing IT, Cooling and Power Loads

#### **Cooling Efficiency Is A Big Opportunity**

- Must be made smarter, more dynamic.
- Check air flows around the data center
- Conduct a CFD analysis
- Investigate local options for free cooling look at air-side and water-side economizers.
- Bottom-to-top airflow
- Use cold aisle/hot aisle rack configuration
- Maintain static pressure at 5 percent above room pressure
- Avoid air leaks in raised floor
- Use blanking panels
- Plumb new builds for liquid cooling
- Investigate local power generation (combined heat and power particularly)

#### Reduce Power Distr Losses

UPS, Power supplies, DC vs AC, Distributed (local) generation (CHP, Solar etc), renewables



#### **Reduce Cooling Load**

CFD Analysis, air flow improvements, Free cooling, Layout (hot /cold aisles),



#### Reduce IT Load

Consolidate, Virtualize, Decommision, Dynamic power load management, Power management, Rightsize, Efficient servers, Architectural and S/W choices etc.





Source: Gartner

# tegrated Goals, Objectives, Governance

# **Energy Efficiency At Multiple Levels**

	Energy Efficiency Application of ICT (eg. video conferencing, SCM)	
	Delivery Model (eg. SaaS, shared service)	
	Technology Architecture, Design and Engineering	
	Application Design and Software Engineering	٥
S	Infrastructure, Ops & Energy Management Processes & Tools	Janc
sines	Client Devices (inc OS)	Veri
Workload From The Business	Application Components & Middleware (eg. Grid, Virtualisation)	S. G
n Th	Servers (inc OS) and Storage	ctive
Fror	Network	Obje
rload	Data Center Cooling	oals.
Nork	Data Center Power Infrastructure (PDUs, UPS)	9 P
	Building (construction, energy efficiency, reuse of heat etc)	Integrated Goals. Objectives. Governance
	Physical Location	Inte
	Energy Sources (renewables, CHP, local etc)	

Source: Gartner



# **Best Practices for Energy Efficiency**

Action	Savings	How
Virtualize	10%-50%	Push server performance to 65%. Reduce physical footprints.
Air economizers	4%-15%	Use outside air whenever possible. Enable economizer mode in existing equipment.
Rightsizing	10%-30%	Build and provision only what you need today — expand only when needed.
Floor layout	5%-12%	Hot aisle/cold aisle. Reduce air movement (distance).
Power equipment	4%-10%	Best in class UPS. Focus on light load efficiency, not full load.
Cooling	7%-15%	Row- and rack-based cooling for high density. Higher return temperatures.

# Begin the Journey From Always on, to Always Available



#### The Data Center Problem

- Everyone is working on power efficiency, but a technology "fix" is more than three years away for most enterprises
- "If it ain't broke don't touch it" Well, it's broke now
- Energy management and cooling is very static.

## The Opportunity

- Low server utilization
- The technology exists to reduce power consumption

#### The Fix

- Virtualize
- Stop over-provisioning (servers, UPS and cooling)
- Use power management features to throttle power based on use
- Use a low power state or shut servers down when not in use
- Use management software to automate changing the power status of equipment. (Source: Gartner) Company Confidential

SOLUTIONS 50

# GREEN IT 101: Ten Effective Methods to Improve Electrical Efficiency



# Physical location of the data centre still

matters

#### It's not all about virtualisation

# Local or remote? Factors in play: Industry vertical

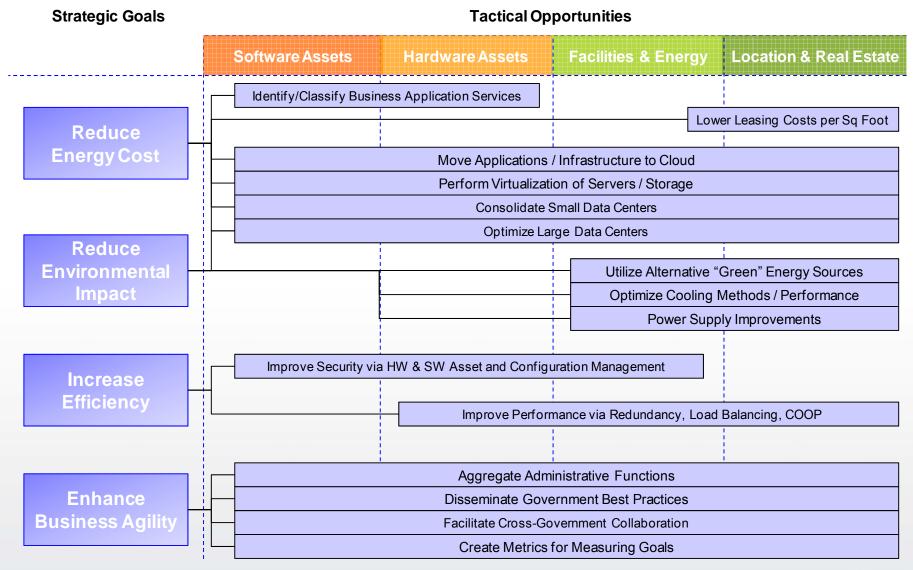
- Frequency of data access requirements (eg: real-time data record synchronisation)
- Storage needs (by size) & compliance burden (need to store multiple years' records)

#### Data storage type

- Mission-critical (low latency due to synchronisation needs, close location required, survivability paramount)
- Business-critical operational (remote location acceptable, backup paramount)
- Archiving (remote location acceptable)

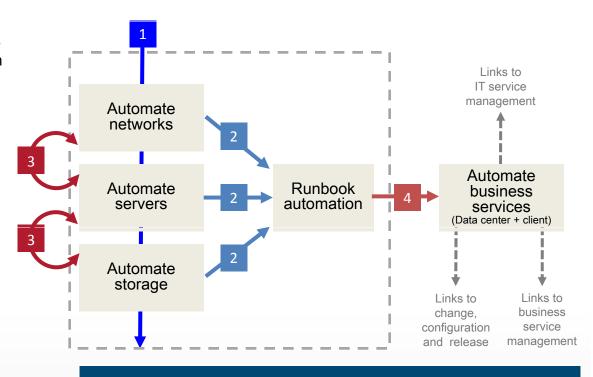


#### **Data Center Consolidation**



## Solutions for data center automation

- 1 Element automation
  Comprehensive automation for networks,
  servers or storage, spanning all tasks from
  provisioning and change management to
  compliance enforcement and reporting
- 2 Automate common IT processes
  Establish runbook automation for
  common and repeatable IT processes
  across all infrastructure tiers, IT groups
  and systems
- Data center automation
  Integrated automation of all aspects of
  deploying and managing applications,
  servers, networks, storage and common
  processes across the entire data center
- 4 Automate business services
  Automate the entire business service with
  continuous control of each phase of the service
  lifecycle, across the data center and client end
  points, from automated operations to
  monitoring and ticketing



#### **DATA CENTER TRANSFORMATION**

Data center automation

Data center consolidation

Infrastructure compliance and security

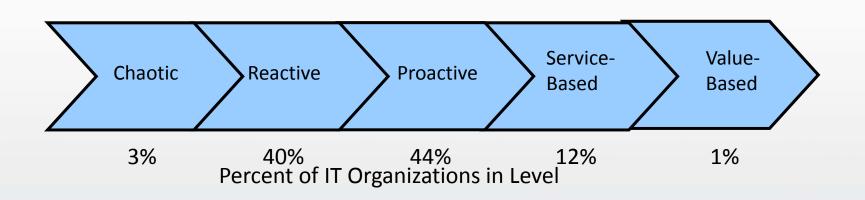


# **Improve IT Operational Processes**

ITIL is a business process framework geared to IT service management. ITIL defines best practices for 10 processes and one function (service desk) and is critical to Data Center Consolidation:

Service Delivery Processes	Service Support Processes
Service-level mgmt.	Incident mgmt.
Financial mgmt.	Problem mgmt.
Capacity mgmt.	Change mgmt.
IT service continuity	Configuration mgmt.
Availability mgmt.	Release mgmt.

ITIL Benefits	ITIL Limitations
Detailed taxonomy	Not an improvement methodology
Emphasis on process	Specifies "what" but not "how"
Process integration	Doesn't cover all processes
Standardization	Doesn't cover organization issues
Focus on customer	Hype driving unrealistic expectations





# **Secure your Virtualized Infrastructure**



#### **Continuous Monitoring**

- Perform internal and external vulnerability scans regularly
- Real-time active monitoring bridging both the NOC & SOC
- Discover and monitor file and data activity on the network to block malicious executables and potential data leakage



#### Guideline for Images

- •VM resource management
- •Role based access to comply with principles of least privilege and separation of duties
- •Disable all unnecessary services to reduce exploitable exposure
- •Enforce confidentiality for VMs with logical firewalls (zones)



#### Patch Management

- Patch OS and applications regularly
- Maintain and update inventory of all applications and systems to address inherent vulnerabilities
- Procedures to address security risks for non-patchable systems



#### **Protection Elements**

- Host Based Security Systems for both online and offline machines
- Virtual Distributed Switching for greater control and traffic visibility
- •Utilizing both Signature-based and Behavioral-based Analysis

Security Management and Control



# **Data Center Optimization**

Optimized Floor Layout

Efficient Backup Power

> Physical Threat Monitoring & Management

Data Center
Design and
Optimization

More than just Power & Cooling

Change
Management &
Capacity
Expansion

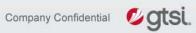
Efficient
Cooling & Air
Distribution

High Availability Design Services

Company

# **GTSI Cloud Computing Maturity Model**

Step 1 Consolidation	Step 2 Virtualization	Step 3 Automation	Step 4 Utility	Step 5 Cloud
Consolidation & Modernization of Resources	Abstraction & Resource Pooling	Adaptive, Secure, & Repeatable	Self-Service & Metering	On-Demand & Scalable
Server Consolidation	Server and Storage	Policy-Based	Service Metrics &	laaS, SaaS, PaaS
Tiered Storage	Virtualization	Provisioning & Management	Metering	Service-Oriented
Consolidation	Desktop Virtualization	ITIL-Based	Service Level Agreements (SLAs)	Architecture
Consolidation of Network Services	Virtualized Network	Repeatable Processes	Incident Response	Inter-Cloud Federation
Consolidation of	Services Application	Multi-Tier Security	& Audit	Integration of Web
Disparate Applications	Virtualization	Multi-Tier Data Recovery	Availability & Failover	2.0 and web Portals
Key Enabling Capabilities	Key Enabling Capabilities	Key Enabling Capabilities	Key Enabling Capabilities	Key Enabling Capabilities
Consolidation	Virtualization	ITIL Service Mgmt.	DR & COOP	Cloud Internetworking
Modernization	Thin Client	Network Security	Risk / Vulnerability	· ·
Power & Cooling	Computing	Data Center Security	Management	Integration
High Performance Computing	Green IT  Data Deduplication	Infrastructure Protection	Situational Awareness	Provisioning



# **Key Takeaways**

- Engage a solution provider that can help you with a thorough datacenter assessment in a heterogeneous vendor agnostic fashion to get a baseline inventory of your assets.
- Follow the best practices & lessons learned
- Take a phased approach
- Assess where your agency is in the continuum with respect to the cloud computing maturity model before you begin the journey of migrating to cloud.
- Start with a Proof of Concept
- Deploy best of breed solutions



